

22 January 2021

Information Rights & Compliance Team  
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Our Ref: FOI/03643

Thank you for your request concerning Third Party IT Suppliers.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

**1. Does the trust outsource and use 3rd party suppliers under any of the following 3 categories?**

- IT Hardware/Software
- IT Support
- IT Services and communication

Yes.

**2. If so who are the suppliers/resellers used and what has the spend been with them in the last 6 months?**

Hertfordshire, Bedfordshire and Luton ICT (HBL ICT) hosted by East and North Herts CCG provide an IT service to HPFT. HBL ICT provides a comprehensive IT service including infrastructure, network, datacentre hosting, service-desk to 5 CCGs (including ENHCCG) and 2 NHS providers.

The spend with HBL ICT for April to September 2020 is £1,284,592.

Our Electronic Patient Recording system is supported by Civica.

Spend on CIVICA contract was £113,364 April to Sept 2020.

**3. Who are the contacts/procurement in the trust to speak with in order to get added as an IT supplier to the trust?**

John Bennett, Head of IM&T Email: [john.bennett10@nhs.net](mailto:john.bennett10@nhs.net)

**4. Who are the IT managers in the trust in place and there contact details?**

Please refer to the answer to question 3.

Should you require further clarification, please do not hesitate to contact me.



Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith**  
**Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

