

22 January 2021

Information Rights & Compliance Team  
99 Waverley Road  
St Albans  
Hertfordshire  
AL3 5TL

Tel: 01727 804954  
Email: [Hpkt.foi@nhs.net](mailto:Hpkt.foi@nhs.net)

Our Ref: FOI/03836

Thank you for your request concerning Mental Health Services Referrals and Waiting Times.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

**1. How many patients were \*referred to the trust to receive any type of mental health services during 2019 and 2020?**

**\*This is relating to any type of referral, whether that has been made by a GP, a self-referral, or from another source.**

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
2019	5917	5373	5968	5533	5965	5474	5989	5335	5384	5891	5852	5397
2020	5963	5917	5071	3426	3859	5184	5978	5549	5894	6026	5877	5440

**2. What was the average number of days patients spent on a \*waiting list to receive any type of mental health services between the following periods?**

**\*Waiting list is relating to the period between a patient being referred and attending their first appointment. This is referring to any type of mental health service.**

	Average number of Days on Waiting List
January 1, 2019 - June 30, 2019	33
July 1, 2019 - December 31, 2019	30
January 1, 2020 - June 30, 2020	20
July 1, 2020 – December 31, 2020	22

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith  
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

