23 February 2021

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
Email: Hpft.foi@nhs.net

Our Ref: FOI/03886

Thank you for your request concerning Information Systems.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1.   **What is the name of the main IT Solution used within the Emergency Department setting?**
        'An Emergency Department Information System (EDIS) is an extended EHR system used to manage data in. support of Emergency Department patient care and operations. The functions of an EDIS may be provided by a single application or multiple applications.'
        For example: Symphony, DXC EDIS

        As explained in our email of 4 February 2021, we are a provider of mental health and specialist learning disability services; we do not have and Emergency Department.

        Where possible we have provided the answers to the remaining questions as requested.

2.   **What is the name of the PAS your Trust currently has installed?**
        'Patient Administration Systems (often abbreviated to PAS) developed out of the automation of administrative paperwork in healthcare organisations, particularly hospitals, and are one of the core components of a hospital's IT infrastructure.'
        For example: Servelec Rio, System C Medway

        This information is already in the public domain[1]. Please follow this link to a previously published response.

3.   **What is the name of the Main Community Solution, used for Community and District Nursing?**
        For example: TPP SystmOne, Advanced CareNotes, Servelec Rio

        We do not provide Community or District Nursing.

4.   **What is the name of the Clinical Noting Solution used within the Trust?**
        'Clinical Noting Solution is fully-auditable electronic notes platform that allows clinicians to search, analyse and annotate patient case notes.'
        For example: G2 Speech, Meditech, DXC Lorenzo

        Our EPR provides clinical noting – please refer to the answer to question 2.

---

[1] Section 21 – Information is accessible through other means

5. **What is the name of the Trusts EPR Solution?**
'EPR (electronic patient record system) will mean all patient information will be available electronically, on screen, at any hospital location, at any time.
For example: DXC Lorenzo, Servelec Rio, System C Medway

Please follow the link provided under question 2.

6. **What is the name of the Pharmacy Stock Management Solution used within the Trust?**
'Pharmacy inventory management involves the processes of ordering, receiving, and storing drugs, with the aim of ensuring drug availability while keeping costs down and working within storage capacity constraints'
For example: EMIS, JAC

EMIS Ascribe

7. **What is the name of the In-Patient e Prescribing solution used within the Trust?**
'E-prescribing, or electronic prescribing is a technology that allows physicians and other medical practitioners to write and send prescriptions to a participating pharmacy electronically instead of using handwritten or faxed notes or calling in prescriptions.'
For example: Meditech, EMIS, Cerner Millenium

We do not have a system for this function. We are in the process of procuring an ePMA system.

8. **What is the name of the Out-Patient e Prescribing solution used within the Trust?**
'E-prescribing, or electronic prescribing is a technology framework that allows physicians and other medical practitioners to write and send prescriptions to a participating pharmacy electronically instead of using handwritten or faxed notes or calling in prescriptions.'
For example: Meditech, EMIS, Cerner Millenium

We do not have a system for this function. We are in the process of procuring an ePMA system.

9. **What is the name of the Order Communication Solution used within the Trust?**
'Order Communications System (OCS) allows diagnostic tests and treatment services to be ordered instantly.'
For example: Sunquest ICE, Civica Paris

We do not have a system for this function.

10. **What is the name of the Diagnostic Reporting Solution used within the Trust?**
'Electronic requesting and results reporting service, a web-based requesting and result reporting system that has been designed to operate within primary and secondary care. Usually used for Radiology, Cardiology and Laboratory reporting'
For example: CliniSys Cyberlab, EMIS Review, DxC RadCentre, GE PACS, In-House

We do not have a system for this function.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click here.