

17 March 2021

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Our Ref: FOI/03879

Thank you for your request concerning Video Consultation.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

**1. Please send me the following information on video consultation.**

1	2	3	4	5	6	7	8	9	10
What video consultation system or programme is the trust currently using?	What is the expiry date for the current contract?	Is the trust piloting other systems in the next 3 months?	Who is the trust's lead for video consultation?	What is the pricing model for video consultation?	How much did the trust pay for video consultation?	How many consultations per month are done by video consultation across the trust?	Which budget or central funding was used to fund video consultation?	What video consultation was in use before COVID-19 (pre-March 2020)	Whether the trust is looking to procure locally or part of a system (multiple trusts or STP/ICS system)
Our clinical consultations are via Attend Anywhere.	We do not hold this information <sup>1</sup>  This is a nationally held NHSE/I contract.  However, under S16 – Duty to Provide Advice and Assistance, please follow this <a href="#">link</a> to a NHSE/I FOI response <sup>2</sup> . Answers regarding Attend Anywhere can be found under question 7 onwards.	We are planning to pilot Microsoft Teams.	Hakan Akozek – Chief Information Officer	Please follow the link provided under question 2.	Please follow the link provided under question 2.	There were 5,600 video consultations across the Trust's secondary services in January. Please note some of these may have happened via other video consultation systems such as Zoom or MS Teams due exceptional circumstances.  In addition there were 4,004 video consultations done by our IAPT services in January.	Please follow the link provided under question 2.	There was no systemic use of video consultation prior to COVID-19, but the Trust was piloting a number of systems on small scale.	We are looking at procuring as part of a system.

Should you require further clarification, please do not hesitate to contact me.

<sup>1</sup> Section 1(1) Any person making a request for information to a public authority is entitled (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to him.

<sup>2</sup> Section 21 – Information is accessible through other means.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith  
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

