

17 March 2021

Information Rights & Compliance Team
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Tel: 01727 804954
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Our Ref: FOI/03890

Thank you for your request concerning Online Clinic / Video Consultations.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. Do you use Online Clinic / Video Consultation? If yes, could you please answer the following questions:

Yes we do.

2. Name of the supplier & product:

We use Attend Anywhere.

3. What procurement method (if any) was used to obtain this system i.e. what framework:

We do not hold this information¹.

This is a nationally held NHSE/I contract.

However, under S16 – Duty to Provide Advice and Assistance, please follow this [link](#) to a NHSE/I FOI response².

Answers regarding Attend anywhere can be found under question 7 onwards.

4. The contract start date:

Please follow the link provided under question 3.

5. The contract end date:

Please follow the link provided under question 3.

6. Total contract value:

Please follow the link provided under question 3.

¹ Section 1(1) Any person making a request for information to a public authority is entitled (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to him.

² Section 21 – Information is accessible through other means

7. Is the product integrated with PAS or EPR:

No

8. What is the name and position of the key internal stakeholder for this service:

Hakan Akozek – Chief Information Officer

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

