

26 March 2021

Information Rights & Compliance Team  
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Our Ref: FOI/03885

Thank you for your request concerning Contractual And Supply Chain Arrangement.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

**I am writing to you under the Freedom of Information Act 2000 to request the following information please, regarding your current contractual and supply chain arrangements for the following categories:**

1. **Provision of online payment acceptance – e.g. online website payments or payment portals**
2. **Provision of point of sale card/EPOS machines – e.g. as found in payment offices or reception areas**
3. **Provision of MOTO (Mail Order and Telephone Order) payment acceptance**
4. **Provision of Direct Debit services**
5. **Provision of over the counter payment services, e.g. as used to make payments in Post Office & Pay Point outlets (if relevant)**
6. **Merchant Acquirer services**

We do not hold this information<sup>1</sup>. None of the above payments are applicable to us

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith**  
**Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).



<sup>1</sup> Section 1(1) Any person making a request for information to a public authority is entitled (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to him.