

29 April 2021

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
Email: Hpkt.foi@nhs.net

Our Ref: FOI/03919

Thank you for your request concerning IT Networks.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. **Who is the current provider for the trusts network infrastructure? - When considering network infrastructure this is specifically the switching hardware and wireless access points that may be deployed throughout the trust's estate and associated cabling etc.**
2. **What manufacturer does the trust use for the above-mentioned network infrastructure?**
3. **What are the approximate number of network switches deployed throughout the trust?**
4. **What are the approximate number of wireless access points deployed throughout the trust?**
5. **What is the latest Wi-Fi version the trust support i.e. 802.11 b/g/n/ac/ax**
6. **What vendor currently provides the trusts cyber security system?**
7. **How often do the trust refresh the deployed network infrastructure?**
8. **When do the existing contracts for the switching network and the wireless network?**
9. **Does the trust currently have a SIEM (security information and event management) solution in place?**
10. **When do contracts expire for Firewalls and SIEM filtering?**
11. **Does the trust have a fully defined IT strategy?**
12. **If the answer to question 10 is yes can a copy be provided?**
13. **Please provide a copy of the IT departments organisational chart including names, contact details and job titles. If not available, a list of the names and roles of those people that work in it.**

We do not hold this information¹. All our IT services are outsourced to Hertfordshire, Bedfordshire and Luton ICT (HBLICT) (hosted by East and North Hertfordshire Clinical Commissioning Group) in an internal NHS shared service. You may wish to contact them directly at the below address.

Hertfordshire, Bedfordshire and Luton ICT
Charter House
Parkway
Welwyn Garden City
Hertfordshire
AL8 6JL

¹ Section 1(1) Any person making a request for information to a public authority is entitled (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to him.

14. Can the trust confirm if the IT department make the final decisions with regards to purchasing new solutions for the IT environment?

This would depend on the type of the technology and the total contract value.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

