

12 May 2021

Information Rights & Compliance Team
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Tel: 01727 804954
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Our Ref: FOI/03865

Thank you for your request concerning Learning Management System.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. Do you use an LMS (Learning Management System) within your organisation?

Yes

2. If yes, which organisation supplies this product/service to you?

Totora Platform (Think Associates are the organisation who supplies the platform)

3. Is your LMS supplied on a contract basis?

Yes

4. If yes, please confirm when the current contract comes to an end

30th April 2021

5. Do you receive any other services from your LMS supplier? E.g. eLearning content

No, they just support and maintain the LMS platform

6. Who is the key decision-maker for the aforementioned products/services?

Head of Learning & Development and the Deputy Director of People & OD in conjunction with Subject Matter Experts.

7. If possible, please provide their contact details

Please note that we do not accept cold callers. However the contact details of our Executive Director of People and Organisation Development is already in the public domain; please follow this [link](#)¹.

Should you require further clarification, please do not hesitate to contact me.

¹ Section 21 – Information is available through other means

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

