

12 May 2021

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Our Ref: FOI/03913

Thank you for your request concerning Bank Staff Provider Contracts VMS & DE.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

**1. Do you outsource your Staff Bank to a third-party provider?**

If you have answered yes, please also provide answers to the following questions, otherwise please stipulate 'N/A'

- a. Who is the provider that you have outsourced to? If different providers are used for different staffing groups, please state all, and indicate which staffing group each is used for
- b. What date was this contract awarded?
- c. When is this contract due to end?
- d. Was this contract awarded as a result of a tender process or via a direct award?

This information is already in the public domain<sup>1</sup>. Please follow this [link](#) to our disclosure log, in particular FOI 3632 and the attachment.

**2. Do you use a third-party Vendor Management System for your agency supply?**

If you have answered yes, please also provide answers to the following questions, otherwise please stipulate 'N/A'

- a. Who is the provider of your VMS? If different systems are used for different staffing groups, please state all, and indicate which staffing group they are used for
- b. What date was this contract awarded?
- c. When is this contract due to end?
- d. Was this contract awarded as a result of a tender process or via a direct award?

Please follow the link provided under question 1.

**3. Do you use a third-party to provide Direct Engagement services to any staff group?**

If you have answered yes, please also provide answers to the following questions, otherwise please stipulate 'N/A'

- a. Who is your Direct Engagement provider? If different providers are used for different staffing groups, please state all, and indicate which staffing group they are used for
- b. What date was this contract awarded?
- c. When is this contract due to end?
- d. Was this contract awarded as a result of a tender process or via a direct award?

Please follow the link provided under question 1 to our disclosure log.

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<sup>1</sup> Section 21 – Information is accessible through other means

**4. Do you use a recruitment process outsourcing model (RPO) for substantive staff at your Trust?**

No we do not use RPO for recruitment.

**If you have answered yes, please also provide answers to the following questions, otherwise please stipulate 'N/A'**

- a. Who is the provider that you have outsourced to? If different providers are used for different staffing groups, please state all, and indicate which staffing group they are used for**
- c. What date was this contract awarded?**
- d. When is this contract due to end?**
- e. Was this contract awarded as a result of a tender process or via a direct award?**

Not applicable.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith  
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

