

12 May 2021

Information Rights & Compliance Team
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Our Ref: FOI/03684

Thank you for your request concerning Applicant/Software Development.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. Does your Trust have teams/departments that handle any of the following: Application/Software Development, Websites, Technical innovation? Yes/No, If Yes please name these teams/departments:

Yes, these are delivered through the IM&T Directorate.

2. How many members are in these teams/departments? And what roles are the teams/departments made up of?

Please see attached our organisational chart.

3. What technologies do the teams/departments use?

The specialist software's used by the Trust development team are:

- SQL
- Javascript
- Angular
- Apache tomcat
- CouchDB
- PouchDB
- Delphi
- Windows server 2019
- Network load balancing

4. Are the developments of the teams/departments open source? Yes/No, If Yes, please give any details you may be able to disclose regarding this.

Yes, our reporting solution is based on open source platform.

5. What software methodology do the teams/departments use?

Agile methodology.

6. Do the teams/departments develop front facing service user websites/apps? Yes/No, If Yes, please give any details you may be able to disclose regarding this.-

No, not at the moment.



- 7. Do the teams/departments work with clinical staff to formulate any innovative ideas they may have? Yes/No, If Yes, please give any details you may be able to disclose regarding this.**

Yes, the Trust does have a continuous quality improvement team that works with operational and clinical colleagues to come up with innovative ways of working.

- 8. Have the teams/departments ever gone for external tenders for healthcare system developments? Yes/No, If Yes, please give any details you may be able to disclose regarding this.**

The Trust is compliant with the standard financial instructions (SFI) set by NHS England. Based on the overall cost, we will go out for tender accordingly.

- 9. Have the teams/departments ever done developments for other trusts/external entities? Yes/No, If Yes, please give any details you may be able to disclose regarding this.**

No

- 10. Have the teams/departments ever sold a development it has produced commercially? Yes/No, If Yes, please give any details you may be able to disclose regarding this.**

No

- 11. Have the teams/departments ever attempted to secure an innovation grant? Yes/No If Yes, please give any details you may be able to disclose regarding this.**

The Trust has got grants from NHS E/I for getting new pieces of technology that assists our clinical/admin workforce in providing better care for our service users.

- 12. Were the teams/departments used during the COVID-19 crisis? Yes/No If Yes, please give any details you may be able to disclose regarding this. If No, why wasn't it used? –**

Yes; The development team developed a number of applications, workflows, dashboards and reports to support response to the pandemic and other team members were re-deployed to support clinical staff.

- 13. Does your service provide mental health services? Yes/No If Yes, have the teams/departments been involved in developing these digitally/online?**

Yes

- 14. Do the teams/departments feel they have good visibility within the Trust regarding the services they can offer? Yes/No, please give any details you may be able to disclose regarding this.**

This is not recorded information¹.

The right of access created by the Freedom of Information Act only applies to recorded information. This does not include requests asking for a person's feeling, opinions or general advice.

¹ Section 1(1) Any person making a request for information to a public authority is entitled
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

