

10 June 2021

Information Rights & Compliance Team
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Our Ref: FOI/03946

Thank you for your request concerning Physical Assaults And Hate Crime.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. The name of your NHS trust

Please see headed paper.

2. The total number of physical assaults against NHS staff from members of the public and patients that occurred during the following financial year:

	Total Number of Physical Assaults against NHS Staff from members of the public and patients
a. April 2020 - March 2021	1334
b. April 2019 - March 2020	1133

3. The total number of verbal assaults (including hate crime and all other verbal attacks) against NHS staff from members of the public and patients that occurred during the following financial year:

	Total Number of Verbal Assaults against NHS Staff from members of the public and patients
a. April 2020 - March 2021	623
b. April 2019 - March 2020	612

4. How many reports of hate crime against NHS staff from members of the public and patients occurred during the following financial year:

Given the common definition of a Hate Crime by the Police and Crown Prosecution Service as per the below, we are unable to provide this data. This is because our incident reporting system does not have a "Hate Crime" category. In order for us to provide this information we would need to manually review every incident report and to do this would invoke S12.

The police and Crown Prosecution Service have agreed a common definition of hate incidents.

They say something is a hate incident if the victim or anyone else think it was motivated by hostility or prejudice based on one of the following things:

- disability
- race
- religion
- transgender identity
- sexual orientation

Under section 12 of the FOIA a public authority does not have to comply with a request for information if the cost of compliance exceeds the appropriate limit. Under Section 16 – Duty to provide advice and assistance I did consider asking you to narrow your request to one financial year but from April 2019 to March 2020 there were 1,745 incidents reported.

In order to provide you with 1 financial years information would involve manually scrutinizing all of these incident reports. It is estimated that it would take 10 minutes to scrutinise each record i.e. 290.83 hours @ £25 = £7,270.33.

Should you require further clarification or like to discuss payment for one financial year or both financial years, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

