

15 June 2021

Information Rights & Compliance Team
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Our Ref: FOI/03746

Thank you for your request concerning Digital Dictation - Big Hand.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

We have the following information about your trust's digital dictation system status.

System type - Digital dictation
Supplier name - BigHand
System name - BigHand
Date installed - 2017-08-01
Contract expiration - 2020-08-01

1. Can you confirm if the digital dictation information above is still correct?

The supplier is correct, however contract dates are wrong.

2. If applicable, what is the current contract expiration date with your supplier?

The current contract term expires in January 2022 with an optional extension until January 2024.

3. If there has been a system replacement, or a new system implementation, please can you let us know the new supplier and system name?

Not applicable

4. Also, when was the new system installed and when will the current contract expire?

Not applicable

5. If applicable, can you let us know who supplies your digital dictation hardware devices?

Not applicable

6. how many digital dictation devices does your trust have?

Not applicable

7. when was the procurement date of the digital dictation devices?

Not applicable



Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

