

HERTFORDSHIRE PARTNERSHIP UNIVERSITY NHS FOUNDATION TRUST

1. The number of calls made to your Trust's urgent mental health helpline:

Call Demand Jan 2019 – May 2021

	Inbound Calls
Jan-19	8187
Feb-19	7372
Mar-19	8140
Apr-19	7714
May-19	8199
Jun-19	7980
Jul-19	8371
Aug-19	7665
Sep-19	8122
Oct-19	10161
Nov-19	7847
Dec-19	6535
Jan-20	8439
Feb-20	8388
Mar-20	7037
Apr-20	5457
May-20	6874
Jun-20	8142
Jul-20	8639
Aug-20	9056
Sep-20	8608
Oct-20	8787
Nov-20	9169
Dec-20	8012
Jan-21	8024
Feb-21	7387
Mar-21	9503
Apr-21	8694
May-21	9256