

8 September 2021

Information Rights & Compliance Team  
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Our Ref: FOI/03808

Thank you for your request concerning Digital Transcription/Dictation Contract.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

### Digital Dictation

1. **Do you use Digital Dictation? If yes, could you please answer the following questions:**
2. **Name of the supplier & product:**
3. **What procurement method (if any) was used to obtain this system i.e. what framework:**
4. **The contract start date:**
5. **The contract end date:**
6. **Total contract value:**
7. **Is the product integrated with PAS or EPR:**
8. **What is the name and position of the key internal stakeholder for this service:**
9. **What would you like to see in this product that is currently not being delivered:**

The majority of this information is already in the public domain<sup>1</sup>. Please follow this [link](#) to our previous response published on our disclosure log. I have updated the information as applicable.

Contract end date : 31/12/2021 (plus 2 further years optional renewal in current contract)

### Speech Recognition

10. **Do you use Speech Recognition? If yes, could you please answer the following questions:**
11. **Name of the supplier & product:**
12. **What procurement method (if any) was used to obtain this system i.e. what framework:**
13. **The contract start date:**
14. **The contract end date:**
15. **Total contract value:**
16. **Is the product integrated with PAS or EPR:**
17. **What is the name and position of the key internal stakeholder for this service:**
18. **What would you like to see in this product that is currently not being delivered:**

Please follow the link provided under Digital Dictation.

### Outsourced Transcription

19. **Do you use Outsourced Transcription? If yes, could you please answer the following questions:**
20. **Name of the supplier:**
21. **What procurement method (if any) was used to obtain this system i.e. what framework:**

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<sup>1</sup> Section 21 – Information is accessible through other means

- 22. **The contract start date:**
- 23. **Volume of letters per month:**
- 24. **What is the name and position of the key internal stakeholder for this service:**

Please follow the link provided under question 1.

#### **Telehealth**

- 25. **Do you use Telehealth? If yes, could you please answer the following questions:**

Yes

- 26. **Name of the supplier & product:**

Attend Anywhere (AA), AccuRx Fleming and Microsoft Teams are used routinely for remote consultations / telehealth

- 27. **What procurement method (if any) was used to obtain this system i.e. what framework:**

Respectively, provided by NHSE/I for Covid-19 response; provided by company freely for Covid-19 response; provided as part of N365 contract.

- 28. **The contract start date:**

AA – 18/03/20  
AccuRx – Not applicable  
Microsoft Teams – Not applicable

- 29. **The contract end date:**

AA – 16/03/21  
AccuRx – Not applicable  
Microsoft Teams – Not applicable

- 30. **Total contract value:**

Not applicable.  
AA and AccuRx provided without cost; Microsoft Teams costs incorporated within N365 contract

- 31. **Is the product integrated with PAS or EPR:**

No, none of the systems are integrated

- 32. **What is the name and position of the key internal stakeholder for this service:**

Dr Paul Bradley, Chief Clinical Information Officer

#### **Health Information Systems**

**What suppliers do you use for the following?**

- 33. **PAS (Patient Administration System)**
- 34. **EPR (Electronic Patient Record)**
- 35. **eDMS (Electronic Document Management System)**

Please follow the link provided under question 1.

**36. RIS (Radiology Information System)**

Not applicable. We are a provider of mental health and specialist learning disability services; We do not have a Radiology Department. .

**37. Outward mailing service provider**

Healthcare Communications.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith  
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

