

20 September 2021

Information Rights & Compliance Team
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Our Ref: FOI/03869

Thank you for your request concerning Fixed Line Telephony, Broadband And WAN.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Contract 1

- Current Lines/Voice Services (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract.**

Please follow this [link](#) to our previous response to you¹.

- Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**

Please follow the link provided under question 1¹.

- Fixed Line- Contract Duration- the number of years the contract is for each provider**

Please follow the link provided under question 1¹.

- Type of Lines- Please can you split the type of lines per each supplier? PSTN, Analogue, SIP**

Supplier	Technology	Number of lines
BT	PSTN	12
	VoIP N3	1100
Mainstream Digital	PSTN	75
	ISDN	13
Verizon	PSTN	28
	ISDN	1
Chiltern	PSTN	5
	ISDN	1
Beyond Telecom	PSTN	9
	ISDN	1
Daisy	PSTN	1
Total		1246

¹ Information accessible through other means

5. **Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines**

Please see the table provided under question 4.

Contract 2

6. **Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?**

Please follow the link provided under question 1¹.

7. **Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.**

Please follow the link provided under question 1¹.

8. **Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable.**

Please follow the link provided under question 1¹.

9. **Minute's Landlines Contract Duration: the number of years the contract is with the supplier.**

Please follow the link provided under question 1¹.

10. **Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.**

Please follow the link provided under question 1¹.

Contract 3

11. **Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?**

12. **Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**

13. **Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.**

Please follow the link provided under question 1¹.

Contract 4

14. **WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?**

15. **WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the**

contract. If there is more than one supplier please split the renewal dates up into however many suppliers

16. **Contract Description:** Please can you provide me with a brief description of the contract
17. **The number of sites:** Please state the number of sites the WAN covers. Approx. will do.
18. **WAN Annual Average Spend-** Annual average spend for each WAN provider. An estimate or average is acceptable.
19. **For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.**

Please follow the link provided under question 1¹.

20. **Internal Contact:** please can you send me there full contact details including contact number and email and job title for all the contracts above.

Please follow the link provided under question 1¹.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

