27 September 2021

Thank you for your request concerning Staff Rostering.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

**Please can you fill out the below questions relating to the rostering system used at your organisation, for each staffing group outlined below-**

**1.      What is the name of your rostering supplier?**

**Nursing & Health Care Assistants (HCAs)-
Medical & Dental-
Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs-
Administration & Estates-**

We use E-Roster from Allocate.

We do not have a rostering supplier for Medical, Admin or Estates.

**2.      What is the contract start date for your rostering supplier?
Nursing & Health Care Assistants (HCAs)-
Medical & Dental-
Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs-
Administration & Estates-**

The contract started 31/05/2016.

**3.      What is the contract end date for your rostering supplier?**

**Nursing & Health Care Assistants (HCAs)-
Medical & Dental-
Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs-
Administration & Estates-**

The contract end date is 15/06/2023.

4.      **What was the annual cost of your rostering supplier for the the financial year 19/20 (April 2019 - March 2020)?**

**Nursing & Health Care Assistants (HCAs)-**
**Medical & Dental-**
**Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs-**
**Administration & Estates-**

The spend on rostering applications for Nurse and HCAs for 2019/20 was £93k.

CAVEAT : This does not include the cloud license fee and other support modules as these resources are shared between several other applications from the same supplier.

5.      **Are there any exit costs incurred for changing rostering supplier? If yes, please state the exit cost**

**Nursing & Health Care Assistants (HCAs)-**
**Medical & Dental-**
**Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs-**
**Administration & Estates-**

The contract for our Nurse rostering system is part of a bundle which includes several other applications. The exit cost of £361k, which we would have to pay if we exit the contract before it end covers all these applications, and not just the rostering system.

6.      **What framework was used to procure the supplier?**

**Nursing & Health Care Assistants (HCAs)-**
**Medical & Dental-**
**Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs-**
**Administration & Estates-**

This information is already in the public domain[1].  Please follow this link.  (FOI 2534)

7.      **What percentage of workforce are rostered on the system?**

| WORKFORCE | % |
|---|---|
| Nursing & Health Care Assistants (HCAs)- | 100 |
| Medical & Dental- | 0 |
| Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs- | 60 |
| Administration & Estates- | 0 |

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[1] Section 21 – Information is available through other means

8.  **Can staff self-roster on your platform? Self rostering is when a staff member can sign up to shifts and choose their own work schedules themselves**

    **Nursing & Health Care Assistants (HCAs)-**
    **Medical & Dental-**
    **Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs-**
    **Administration & Estates-**

    No.  Although we are piloting Self Rostering.

9.  **What percentage of rostered shifts are 'self-rostered'?**

    **Nursing & Health Care Assistants (HCAs)-**
    **Medical & Dental-**
    **Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs-**
    **Administration & Estates-**

    As explained above this is in the pilot stage.

10. **Does your rostering solution allow for automatic generation of rosters?**

    **Nursing & Health Care Assistants (HCAs)-**
    **Medical & Dental-**
    **Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs-**
    **Administration & Estates-**

    Yes

11. **How is the rostering system hosted for each staffing group-**

    a. **On-premise**
    b. **Supplier Private Cloud**
    c. **Microsoft Azure**
    d. **Amazon Web Services (AWS)**

    Supplier Private Cloud

12. **Are Application Programming Interfaces (API's) offered as part of the standard service/solution (included in the standard cost of the supplier) with your rostering supplier or are they offered at an additional cost?**

    **Nursing & Health Care Assistants (HCAs)-**
    **Medical & Dental-**
    **Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs-**
    **Administration & Estates-**

    The Health Roster has an interface to our Electronic Staff Record (ESR)  (ie Health Roster talks to ESR).  There is no additional cost for this as it is part of the basic package.

**13.**   **If this if offered at an additional cost, what is the annual cost for API's from your Rostering Supplier?**

**Nursing & Health Care Assistants (HCAs)-**
**Medical & Dental-**
**Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs-**
**Administration & Estates-**

Not applicable.

**14.**   **If your Rostering system offers API's can you confirm that it supports the NHS Digital Data Model 4 for interoperability between rostering and bank management systems?**

**The NHS Digital Data model 4 is a fundamental requirement of 'Interoperability' meaning the ability of computer systems or software to exchange data. The NHS Digital Data model 4 ensures all systems and components use a common, open data standard, that is vendor neutral and can be accessed by all systems (and suppliers) to pass data around the system.**
**Nursing & Health Care Assistants (HCAs)-**
**Medical & Dental-**
**Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs-**
**Administration & Estates-**

We are unable to provide the answer to this question as it is not recorded information that we hold[2].

**15.**   **If your Rostering system does not currently support NHS Digital Data Model 4, which year/quarter have they indicated they will support the NHS Digital Data Model 4 by?**
**Nursing & Health Care Assistants (HCAs)-**
**Medical & Dental-**
**Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs-**
**Administration & Estates-**

We are unable to provide the answer to this question as it is not recorded information that we hold[1].

**16.**   **Does your rostering system integrate with Electronic Staff Record (ESR)?**

**Nursing & Health Care Assistants (HCAs)-**
**Medical & Dental-**
**Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs-**
**Administration & Estates-**

Please see the answer to question 12.

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[2] Section 1(1) Any person making a request for information to a public authority is entitled
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.

**17.** **What other third-party systems does your rostering system integrate with?**

**Nursing & Health Care Assistants (HCAs)-**
**Medical & Dental-**
**Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs-**
**Administration & Estates-**

Please see the answer to question 12.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith**
**Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click here.