

27 September 2021

Information Rights & Compliance Team  
99 Waverley Road  
St Albans  
Hertfordshire  
AL3 5TL

Tel: 01727 804954  
Email: [Hpft.foi@nhs.net](mailto:Hpft.foi@nhs.net)

Our Ref: FOI/04122

Thank you for your request concerning CAMHS Waiting Times.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

- 1. For each month between (and including) January 2018 and June 2021, please could you tell me the mean average number of days to elapse between a patient being assessed by your CAMHS service and that patient having their first appointment with an appropriate specialist as part of an ongoing treatment plan under CAMHS (as opposed to an appointment with a non-specialist; or supportive care while waiting for therapist availability; or an unscheduled call, letter or other contact that does not qualify as a treatment appointment)?**

Please see attached.

**CAVEAT:** We have calculated the days between the assessment contact and the next attended Face to Face (F2F)/Virtual contact, excluding any administration related contact.

- 2. For each month, please could you specify which specialist or specialists were in attendance at those first treatment appointments, expressed as percentages of the total number of first treatment appointments that month (eg, 74% of patients had their initial appointment as part of an ongoing treatment plan with a clinical psychologist, 20% with a CBT therapist etc).**

It is not possible for us to specify which specialists were involved in the first appointment as this is not held in a reportable format.

In order for us to provide you with this information would involve us going through the 4,128 referrals received during this period to establish which specialist was in attendance<sup>1</sup>.

It is estimated that it would take 10 minutes to scrutinise each record to establish which specialist was involved i.e. 688 hours @ £25 = £17,200.00

Should you require further clarification or like to discuss payment, please do not hesitate to contact me.

---

<sup>1</sup> Section 12 - Cost of compliance exceeds the appropriate limit

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith**  
**Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

