

13 October 2021

Information Rights & Compliance Team  
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Our Ref: FOI/04135

Thank you for your request concerning Patient Feeding and Retail Catering.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

#### **Retail Catering Services / Patient feeding services**

- 1. The name and contact details for the Chief Executive?**
- 2. The name and contact details for the Director of Finance?**
- 3. The name and contact details for the Director of Estates and Facilities?**
- 4. The name and contact details of the Procurement Director?**

The information you are requesting regarding patient feeding is available through our public website under [Board of Directors](#). Alternatively all our management contact details can be obtained through [Binley's Database of NHS Management](#)<sup>1</sup>.

#### **Retail Catering**

- 5. The name(s) of the company(ies) who currently provides retail catering at the hospital?**
- 6. Is this a single service contract or part of an IFM contract? If so, who is the FM provider and what other services are included?**
- 7. How many of each type of outlet are there e.g. coffee shop, restaurant etc**
- 8. When does the contract expire?**
- 9. What is the average sales turnover per annum for all the outlets combined?**

Please follow this [link](#) to a previously published response (FOI 3522)<sup>1</sup>.

#### **Patient Feeding**

- 10. Who provides patient feeding within the hospital?**
- 11. If this is run in house is the trust willing to consider outsourcing?**
- 12. If outsourced, is this a single service contract or part of an IFM contract? If so, who is the FM provider and what other services are included?**
- 13. When does the contract expire?**
- 14. What is the annual turnover per annum for patient feeding?**

Please follow this [link](#) for more information on our Catering Services Contract and this [link](#) for a previously published FOI response (FOI 3985)<sup>1</sup>.

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<sup>1</sup> Section 21 – Information is available through other means

### **Additional Questions**

- 15. How many beds are there in the hospital? If there is more than one hospital in the trust, please can you breakdown the number of beds per hospital building?**

Please see attached spreadsheet for the bed numbers for 20/21

- 16. How many staff work in each hospital?**

We follow the NHS Guidance of Safe Staffing. For more information regarding our safe staffing for 2020/21 please follow this [link](#) to our board papers (page 79) and this [link](#) to our annual reports where you can find a breakdown of our staff (Page 74)

- 17. Do you use a framework for catering? If so, which framework do you use?**

Please follow the link provided under Patient Feeding.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith  
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

