

27 October 2021

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Our Ref: FOI/04141

Thank you for your request concerning Business Intelligence and Benchmarking.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Under the Freedom of Information (FOI) act I am submitting a request for information on your organisation's use of business intelligence and benchmarking tools. Please could you answer the below questions.

- 1. Does your organisation use a Business Intelligence (BI) solution*? If yes, please record the name of the BI solution used.**

Yes, we use SPIKE

- 2. What was the annual cost of the BI solution for 20/21 (April 2020- March 2021)?**

It's open source – so no licensing costs.

- 3. How many users in the organisation use the BI Tool?**

All HPFT Staff can access.

- 4. Does the organisation have a dedicated in-house BI/informatics team? If yes, how many FTEs are in the BI/informatics team?**

Yes, 5 FTE. Their time is split equally on data warehouse and integration projects.

- 5. Which department do the BI/informatics team report into in the organisation?**

The IM & T Department, within the Finance Directorate

- 6. Could you please provide the name and job title of the person who leads the BI/informatics team?**

All our management contact details can be obtained through [Binley's Database of NHS Management](#)¹.

¹ Section 21 – Information is available through other means

7. **Does the organisation use a benchmarking tool**? If yes, please record the name of the benchmarking tool used.**

No

8. **What was the annual cost of the benchmarking tool for 20/21 (April 2020- March 2021)?**

Not applicable.

9. **Does the organisation subscribe to any benchmarking services? e.g. Dr Foster**

Yes, the NHS Benchmarking Club

10. **Which departments / specialties are the biggest users of a) BI tools and b) benchmarking tools in the organisation? e.g. Finance, HR**

Clinical.

11. **Does your organisation have a data warehouse***? If yes, please state if the data warehouse is on premise or in- cloud?**

On-premise.

12. **Does the organisation use any other third-party systems to provide managed reporting? If yes, please state the name/names of the other third-party system/systems used? e.g Beautiful Information, Public View**

No.

*A Business Intelligence tool is a type of application designed to retrieve, analyse, transform, and report data for business intelligence normally in the form of interactive dashboards **A Benchmarking tool is used to compare the performance of the business processes and products with the best performances of other companies inside and outside the industry.

***A data warehouse is a type of data management system/central repository of information that is designed to enable and support BI activities, especially analytics.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

