

3 November 2021

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
Email: Hpkt.foi@nhs.net

Our Ref: FOI/03953

Thank you for your request concerning Housing Support Officer.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

I would like to request, under the freedom of information act, the following information for adult mental health services in Hertfordshire Partnership University NHS Foundation Trust.

- 1. The number of nurses or support workers who support patients regarding their housing while they are inpatient in a mental health unit. These could be housing officers, housing support workers, special housing nurses, or similar professions that are specialised in housing support.**

INPATIENT	WTE
Link Care Co-Ordinator	1.00
Discharge Co-Ordinator	3.00
TOTAL	4.00

- 2. The protocol for discharging homeless patients or patients who face homelessness after their discharge. Please provide a document with the discharge policy or, if there is no document, please state what the protocol is.**

Please see below extract from our Transfer Discharge Policy V6.4, which I attach.

Service users with no formal address are referred to the homeless unit, crisis homes or to the housing department. If, in exceptional circumstances, service user is being transferred to 'no formal address', discussion should take place in a multi-agency meeting which includes the care co-ordinator and the community team regarding care co-ordination and covering and addressing needs arising in the following areas:

- Time of day of transfer
- Access to Primary Care Services
- Access to benefits
- Medication
- Referral to support agencies, social services and local advocacy services, housing support
- The involvement of the community team regarding care co-ordination.
- Date and time of follow up

3. The number of nurses or support workers who support mental health patients regarding their housing while they are in the community. These could be housing officers, housing support workers, special housing nurses, or similar professions that are specialised in housing support.

We do not have any specialist housing staff in the community who are specifically employed for that purpose but all the staff listed below are able to assist with housing advice and links with housing providers / advocate and support service users with housing issues.

COMMUNITY	WTE
Support, Time, Recovery Worker	14.60
Community Nurse	24.53
Assistant Therapy Practitioner	0.80
Social Worker	19.63
Assistant Practitioner Nursing	0.60
Operational Therapist	7.30
Operational Team Leader	7.46
Health Care Support Worker	0.69
Associate Therapy Practitioner	1.00
Drama Therapist	0.40
Care Support & Wellbeing Worker	0.80
Psychologist	3.20
Medical Secretary	3.00
TOTAL	84.01

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

