

11 November 2021

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
Email: Hpft.foi@nhs.net

Our Ref: FOI/04114

Thank you for your request concerning Software Contracts.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

The information I'm requesting is regarding the software contracts that the organisation uses, for the following fields.

**Primary Human Resources (HR) and Payroll Software Solution:
For example, iTrent, ResourceLink, HealthRoster; software of this nature.**

- 1. Name of Supplier: Can you please provide me with the software provider for each contract?**
- 2. The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.**
- 3. Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.**
- 4. Please also list the software modules included in these contracts.**
- 5. Number of Users/Licenses: What is the total number of user/licenses for this contract?**
- 6. Annual Spend: What is the annual average spend for each contract?**
- 7. Contract Duration: What is the duration of the contract please include any available extensions within the contract.**
- 8. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.**
- 9. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.**
- 10. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.**
- 11. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).**

You may have received the same request in the past. The information sent has now expired and I required an update as soon as possible. If all the information besides the contract dates are the same, I am happy to just receive an update on the contract dates

Yes we can confirm we have received this same request 3 times in the past.

Please follow the link provided below for our previous response which may help with repeated requests.



Human Resource (HR) Software

As explained under [FOI 2758](#) our Electronic Staff Record is used nationally by the NHS. We cannot add anything further to our response.

Finance Systems

Please follow the link provided under HR. I can confirm nothing has changed.

Contact details are available through our public website under Board of Directors. Alternatively all our management contact details can be obtained through [Binley's Database of NHS Management](#)¹.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).



¹ Section 21 – Information is available through other means