

12 November 2021

Information Rights & Compliance Team
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Our Ref: FOI/04171

Thank you for your request concerning Physical And Verbal Assaults On Staff.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Please could you provide me with:

- The total number of physical assaults against NHS staff from members of the public and patients that occurred during 2019, 2020 and 2021.**

	Total Number of Physical Assaults
2019	1053
2020	1337
2021 (up to 03/11/2021)	1214

- The total number of verbal assaults against NHS staff from members of the public and patients that occurred during 2019, 2020 and 2021.**

	Total Number of Verbal Assaults
2019	662
2020	643
2021 (up to 03/11/2021)	549

- Can you provide any more detail surrounding the nature of these incidents?**

We are unable to provide you with any more detail surrounding the nature of these incidents due to the potential of identifying an individual.

The Trust views violence and aggression against their staff, service users, visitors or property as unacceptable. The Trust recognises and accepts its responsibility for the prevention and management of non-physical and physical assaults in accordance with relevant legislation. The Trust will make every effort to provide a safe therapeutic environment.

Please see attached our MOSStogether Strategy and our Violence and Aggression Policy which you may find of interest.

Should you require further clarification, please do not hesitate to contact me.



Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

