

2 December 2021

Information Rights & Compliance Team
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Our Ref: FOI/04084

Thank you for your request concerning Security Officers.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

- 1. Does the NHS Trust contract a private security company to provide Security Officers to work onsite, or employ an 'in house' team of Security Officers, or both?**

Security staff are provided as part of a wider Soft FM contracts.

- 2. Please provide a copy of the most recent 'training needs analysis' conducted at the Trust for a Security Officer role or, explain why there isn't one.**

We do not hold this information¹.

This is held by the employing contractor. All officers are SIA supervisor licenced and are MAYBO and Respect trained.

- 3. Do Security Officers have autonomy to remove people from the Trust's premises i.e. without seeking advice from clinical staff as to whether or not the person to be removed requires medical advice, treatment or care?**

No, Clinical staff instruct officers as appropriate. This is a Mental Health Trust where all clinical staff are trained in respect and disengagement techniques.

- 4. Are Security Officer training deficiencies that are known to exist listed on the NHS Trust's Risk Register?**

Not applicable. Trained to required specification with evidence of all training undertaken.

Should you require further clarification, please do not hesitate to contact me.

¹ Section 1(1) Any person making a request for information to a public authority is entitled (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to him.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

