

17 January 2022

Information Rights & Compliance Team
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Our Ref: FOI/04097

Thank you for your request concerning Appointments, Referrals And Services.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Would it be possible to receive data for each question through the following variables?

By age: 18-24, 25-34, 35-44, 45-54, 55-64 and 65 and over

By Gender: Male & Female

By Location: Hertfordshire, Buckinghamshire, Norfolk and North Essex.

1. **What is the number of recorded General Practice appointments for mental health per year, for the past four years?**

We do not hold this information¹; we are not general practitioners.

2. **What is the number of recorded secondary care appointments made for mental health issues per year, for the past four years?**

Please see attached spreadsheet. The data show the number of service user contacts within the specified years by location, gender and age.

3. **What is the number of people who have received primary treatment for mental health per year, for the past four years?**

We do not hold this information¹; we are not primary care providers.

4. **What is the number of people who have received secondary care treatment for mental health per year, for the past four years?**

Please see attached spreadsheet. The data shows the number of service users who have had one contact within the years specified by location, gender and age.

Please Note: The numbers are slightly higher **for age from gender and location figures** because a service user may be counted twice, if they have had contacts within the same year that took place before and after their birthday, **which means they went up an age group appearing under 2 age groups.**

¹ Section 1(1) Any person making a request for information to a public authority is entitled (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to him.

5. How many people are currently awaiting their first consultation for mental health care or support from the NHS?

Please see the attached spreadsheet. The data show the number of services users currently waiting.

6. How many people are currently waiting to receive mental health support from the NHS through secondary support?

Please see the answer to question 5.

7. How many registered Mental Health Clinicians have worked for your NHS trust over the past four years?

This information is publicly available through our Annual Reports². Please follow this [link](#) where you can find this information under the Staff Report.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).



² Section 21 – Information is available through other means