

2 March 2022

Information Rights & Compliance Team
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Our Ref: FOI/03728

Thank you for your request concerning Catering And Vending Services.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Please answer the below questions:

Vending Services

- 1. Is the catering, retail catering and/or patient dining services on site out-sourced to any third-party soft facilities providers?**

Yes we have an outsourced contract for patient catering and retail catering services.

- 2. If out-sourced, please name the external supplier that provides these services, along with the contract start/end date?**

- Mitie FM Ltd.
- Start date 01/04/2021
- end date 31/03/2026

- 3. Are the vending services on site managed by an external operated vending provider?**

Vending is included in the above contract.

- 4. If so, please provide details of the supplier of vending services along with details of contract start/end date.**

Please see the answer to question 2.

- 5. Are all products provided through the vending machines fully compliant with CQUIN guidelines?**

Yes

- 6. Please provide a planogram of products currently for sale in the snack and cold drinks vending machines within the trust.**

A variety of sandwiches, crisps, chocolate based confectionery, still and carbonated cold drinks.

7. **The total number of vending machines currently on trust grounds split between specification of snacks, cold drinks, snack/cold drinks combi and hot beverages.**

1 x snack/cold drinks combi rotary vending machine.

8. **The amount of NET revenue generated through the vending machines in the financial year 2019/20.**

Included as part of the outsourced catering contract.

9. **The amount of rebate paid back to the trust as a result of vending machine sales in the financial year 2019/20.**

Cost neutral service as part of the outsourced catering contract.

10. **The amount of NET revenue generated through the vending machines in the financial year 2018/19.**

Included as part of the outsourced catering contract.

11. **The amount of rebate paid back to the trust as a result of vending machine sales in the financial year 2018/19.**

Cost neutral service as part of the outsourced catering contract.

12. **Total rebate paid back to trust as a result of vending sales in the past five years.**

Cost neutral service as part of the outsourced catering contract.

Tabletop Coffee/Hot Beverage Machines

13. **Does the Trust own/rent and Tabletop Coffee/Hot Beverage machines for its dining areas?**

No.

14. **If the Trust own/rent Tabletop Coffee/Hot Beverage machines please can you provide the age/contractual term for these and list make/manufacture?**

Not applicable.

15. **Can you please provide details as to who supplies the Coffee/Ingredients for the aforementioned machines?**

Not applicable.

Ward Beverage Trolleys

16. **Does the Trust use a ward beverage trolley service to serve hot beverages to in-patients throughout the trust?**

No

17. **If so, please provide details of the number of ward beverage trolleys on site along with details of the equipment provider and any contractual obligations currently in place including contract start/end date?**

Not applicable.

18. **What department within the trust manages the above contracts and who within the trust is the key point of contact for the above contracts?**

Our Services Manager from Estates & Facilities manages this contract.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

