

2 March 2022

Information Rights & Compliance Team
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Our Ref: FOI/04241

Thank you for your request concerning policies for our IAPT Services.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

- 1. I would like a copy of any relevant policies to IAPT services, such as operational policy and also your policy on remote video working (for talking therapies). An example is the HPFT Video Consultations Standard Operating Procedure.**

Please see attached our

- North Essex IAPT Operational Policy
- Herts Wellbeing IAPT Service
- Video Meeting and Video Consultations

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

