

3 March 2021

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
Email: Hpkt.foi@nhs.net

Our Ref: FOI/04032

Thank you for your request concerning Safe And Supportive Observation Policy.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. I would like access to the Trust Safe and Supportive Observation Policy.

Please see attached the below policies

- Safe and Supportive Observation Policy
- MHSOP Inpatient Organic Assessment and Treatment Operational Policy
- Older Peoples Inpatient Continuing Healthcare Operational Policy

2. I would like to know whether your Trust uses the category of 'zonal observations' i.e. observations of patients in clinical areas.

Yes we do in our Older Adult Wards.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

