

4 March 2022

Tel: 01727 804954
Email: Hpkt.foi@nhs.net

Our Ref: FOI/04231

Thank you for your request concerning Patient Access Portal (PAS).

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Please enter 'No System Installed' under supplier name if your trust does not use the system:

System type - Patient Portal

Supplier name - 'No System Installed'

System name -

Date installed -

Contract expiration -

Notes - e.g. we are currently out to tender

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? – Yes/No

System type - Patient Access Portal

Supplier name - 'No System Installed'

System name -

Date installed -

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Notes - e.g. we are currently out to tender

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Do you currently have plans to replace this system? – Yes/No

Please note that the Trust has a hybrid-mail contract with IMImobile Europe Ltd (Healthcare Communications UK Ltd) which includes provision of a portal to allow service users to access letters sent electronically.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith

Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

