

4 April 2022

Information Rights & Compliance Team
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Our Ref: FOI/04125

Thank you for your request concerning Facilities Management, Cleaning Staff and software

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. **How many facilities management staff (both contracted and agency) has your trust had each year for the last 5 years?**
2. **How many cleaning staff (both contracted and agency) has your trust had each year for the last 5 years?**
3. **How much has been spent on facilities management salaries (both contracted and agency) by your trust, each year for the last 5 years?**
4. **How much has been spent on cleaning salaries (both contracted and agency) by your trust, each year for the last 5 years?**
5. **How many pieces of software do you use to run your facility? Please name the software (if possible).**
6. **How much has been spent on new technology investments for facilities management each year, for the last 5 years?**

We have a Soft Facilities Management Contract with Mitie FM Limited who are responsible for the above. For more information regarding this contract please follow this [link](#).

Previously we had a Total Facilities Management Contract with Interserve Group Limited which started in April 2014 and ran until we went through the tendering process and the contract was awarded to Mitie.

7. **How much is spent on paper and ink each year, for the last 5 years?**

We are unable to provide the spend on paper and ink as we do not split our stationary spend in that way. However, under Section 16 - Duty to Provide Advice and Assistance I can inform you that our spend on printing and stationary was:

	Total Printing and Stationary Spend £
2016/17	*
2017/18	299k
2018/19	275k
2019/20	245k
2020/21	158k

* The spend for 2016/17 is no longer available due to an administration change/upgrade

8. How many new pieces of software have you implemented in the last 5 years?

This information is already in the public domain¹. Please follow this [link](#) for the software provided by our current Facilities Management Company.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).



¹ Section 21 – Information is available through other means