

4 April 2022

Information Rights & Compliance Team
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Our Ref: FOI/04276

Thank you for your request concerning Psychiatric Care - Mobile Phones & Cameras.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Any guidelines, protocols, policies or similar you have in place for patients under your psychiatric care regarding:

1. Use of mobile phones

Please see attached our Mobile Phone Usage by Service Users and Visitors v3. This policy is currently under review for updating but continues to be followed.

2. Use of cameras/video recording devices or similar

Please see attached our Audio and Visual Recording Policy

3. Use of social media

Please see attached our Social Media Policy V2, although this is mainly for staff.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

