

13 April 2022

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Our Ref: FOI/04304

Thank you for your request concerning Trust Printers and Toner cartridges.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

**1. Who are your current print hardware device vendors of choice?**

This information is already in the public domain<sup>1</sup>. Please follow this [link](#) to a previously published response (FOI 3278)

**2. What approx. size is your print device fleet currently?**

**Single answer**

a) Record number

b) Not Known

**Any comments?**

Please follow the link provided under question 1.

**3. For the most recent financial year you have knowledge of, what would you estimate was the volume of toner cartridges consumed across the Trust?**

**Multiple choices**

a) Record number

b) Not Known

**Any comments?**

This information is not recorded<sup>2</sup>.

**4. What is the deciding factor over which print hardware brand you typically procure?**

This information is not recorded<sup>2</sup>. The right of access created by the Freedom of Information Act only applies to recorded information. This does not include requests asking for a person's wishes, opinions or general advice.

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<sup>1</sup> Section 21 – Information is available through other means

<sup>2</sup> Section 1(1) Any person making a request for information to a public authority is entitled

(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and

(b) if that is the case, to have that information communicated to him.

5. **For your HP estate, is there any preference for HP original toner cartridges versus non original toner?**

**Multiple choices**

- a) **Yes**
  - b) **No**
  - c) **Some**
  - d) **Not known**
- Any comments?**

If HP refers to Hewlett-Packard this question is not applicable to us. Please follow the link provided under question 1.

6. **Which organisations do you have Managed Print Service contracts running with?**

Please follow the link provided under question 1.

7. **Do you procure toner supplies within any procurement frameworks you have operating?**

Toners are provided as part of the Managed Print Service contract.

8. **What % of toner that is consumed do you think is procured outside of these framework agreements?**

**Single Answer - Record %**

Again, this information is not recorded<sup>2</sup>. The right of access created by the Freedom of Information Act only applies to recorded information. This does not include requests asking for a person's thoughts, opinions or general advice.

9. **You are probably familiar with the services included in a typical MPS. If an alternative service was available that offered the benefit of an MPS but without the contractual tie in, do you think this may appeal to the trust?**

Again, this information is not recorded<sup>2</sup>. The right of access created by the Freedom of Information Act only applies to recorded information. This does not include requests asking for a person's thoughts, opinions or general advice.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith**  
**Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

