

27 April 2022

Information Rights & Compliance Team  
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Our Ref: FOI/04306

Thank you for your request concerning Enterprise Resource Management Software.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

I am writing in respect of your finance solution. Could you kindly help me out with the below information?

**1. What ERP (Enterprise Resource Management) or Finance system is currently used at Hertfordshire Partnership University NHS Foundation Trust?**

We use Advanced.

**2. When does your contract expire?**

October 2022.

**3. Do you have any planned upgrades of the software? If so, when?**

Software is regularly upgraded, the most recent being last year.

**4. Are you planning to go to market for a different ERP/ Finance system? If so, when?**

No.

**5. Who are the people responsible within your organisation for your ERP / Finance system? Please provide full name, title, and contact information if possible.**

Our Financial Controller is responsible. All our management contact details can be obtained through [Binley's Database of NHS Management](#)<sup>1</sup>.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

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<sup>1</sup> Section 21 – Information is available through other means

Sue Smith

**Sue Smith**  
**Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

