

3 May 2022

Information Rights & Compliance Team  
99 Waverley Road  
St Albans  
Hertfordshire  
AL3 5TL

Tel: 01727 804954  
Email: [Hpft.foi@nhs.net](mailto:Hpft.foi@nhs.net)

Our Ref: FOI/04232

Thank you for your request concerning our website software.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Please could you provide the following information:

**1. What software are you currently using for your website?**

The content management system is Umbraco.

**2. What team/individual is responsible for maintaining your website?**

Our Communications Team is responsible for maintaining the website.

**3. Do you work with an external supplier to maintain your website, if so when does your contract expire?**

The website was designed and supplied by Moore Wilson. We have a contract with them to provide maintenance which runs on a monthly basis, with a 30 day cancellation period.

**4. When did you last conduct an accessibility audit against your public website?**

The last audit was carried out four years ago. A new project to assess accessibility will start in this financial year.

**5. What team/individual is responsible for digital accessibility across your public facing services?**

Our Inclusion and Engagement Team.

**6. What is your budget for digital accessibility?**

We do not have a defined budget for digital accessibility. We expect to spend around £2.7m in this year on our Digital Strategy as a whole.

**7. What is your annual marketing/communications budget for creating content for residents?**

We do not have a budget for creating content for residents.



**8. Do you work with external marketing/communications suppliers to create content for your public facing services?**

No.

**9. When was the last time you conducted a content audit on your website to remove outdated content?**

The content of the website is reviewed on an ongoing basis.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith  
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

