

18 May 2022

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
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Our Ref: FOI/03999

Thank you for your request concerning IT procurement.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Name of Authority	Please see headed paper
If completing on behalf of other Authorities please name them here	Not applicable.
If you are part of an ICS please confirm which one	Yes, we are part of the Herts & West Essex ICS – please follow this link below: https://www.england.nhs.uk/hertfordshire-and-west-essex/
Responsible Personnel	
Role Name Email Address Telephone Number	The information you are requesting is available through our public website under Board of Directors. Alternatively all our management contact details can be obtained through Binley's Database of NHS Management ¹ .
Main IT Buyer/Procurement Manager	
Head of Procurement	
IT Lead responsible	
Director IT	

Systems					
Do you use the following systems:					
	System Yes/NO	Contract/ Framework/ DPS End Date	Proposed Tender Date	Expenditure 1 April 2020 to 31 March 2021	Anticipated expenditure 1 April/March 2022
Accr RX	No				
Andor Health	No				
Attend Anywhere	Yes	This is a regionally held contract and sub-contracted from East Suffolk and North Essex NHS Foundation Trust.			
Canley Digital Health Care	No				
Capri Healthcare	No				
Cinos (Stellaris)	No				
Clinic.co (Instant.Help)	No				
Definition Health Limited	No				
Doctorlink	No				
DrDoctor	No				

¹ Section 21 – Information is available through other means

Systems					
Do you use the following systems:					
	System Yes/NO	Contract/ Framework/ DPS End Date	Proposed Tender Date	Expenditure 1 April 2020 to 31 March 2021	Anticipated expenditure 1 April/March 2022
Flabba	No				
GoodSam (Instant Health)	No				
Google Conferencing/Meeting	No				
Healthcall solutions	No				
Healthcare Business Solutions UK Limited	No				
Hospital Services Limited	No				
Huma Therapeutics	No				
IMI Mobile Europe	Yes	Healthcare Communications : G-Cloud 12 Framework (30 th June-21 to 29 th June-23 – with option to extend for 1 + 1 years)	Not applicable	Not applicable	Approximately £130k
Inhealthcare Limited	No				
Knock Healthcare	No				
Medstars Ltd	No				
Modality Systems	No				
MS Teams	Yes	June 2023	This is a nationally held NHSE/I contract.	We are unable to split this spend from the overall Microsoft contract.	
NB Data	No				
Oris Health Limited	No				
OXDH Health	No				
Pinnaca	No				
Q Doctor	No				
Refero	No				
SCC Ltd	No				
StarLeaf	No				
T-Pro	No				
Visconn Limited	No				
Visionable	No				
ZOOM	Yes	Sept 2022	June 2022	£5,134.69	£6,342.09
Other collaborative/video platforms					

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

