

18 May 2022

Information Rights & Compliance Team
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Our Ref: FOI/04021

Thank you for your request concerning replacement of pagers (Bleeps).

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. As at 31 May 2021, how many pagers were in use in your Trust?

On the 31 May 2021 we had 5 pagers in use. Please follow this [link](#) to a previously published response.

- 2. For the financial year ending 31 March 2021, what is the total annualised cost of pagers (broken down by equipment rental, licences, low value equipment replacement, maintenance of infrastructure, depreciation on capital assets and any other costs)?**
- 3. What stage of procurement and implementation is your Trust currently at and what are the achieved and proposed times for the various steps (e.g. business case approved, tender issued, contract awarded, implementation started, test system is live/user acceptance testing, deployed system is live)?**
- 4. If a contract has been awarded, which pager replacement system has your Trust selected?**
- 5. What additional features does your proposed (or implemented) pager replacement system have, compared with previous capability? (e.g. integration with electronic patient record)**
- 6. How many *users* and how many *devices* will the pager replacement system have?**
- 7. What is the estimated total annualised cost of the replacement system (broken down by equipment rental, licences, low value equipment replacement, maintenance of infrastructure, depreciation on capital assets and any other costs)?**
- 8. Will the trust retain some pagers for *emergency* communications or will emergency communications be handled by the pager replacement system? If some pagers are being retained, how many?**
- 9. If the pager replacement system fails, what will be used as a backup system? (e.g. do you have plans to use staff personal devices?)**
- 10. Is the Trust on course to phase out pagers for *non-emergency* communications by 31 December 2021? If not, by when?**
- 11. Is there a benefits realisation plan or post-implementation monitoring plan in place?.**

We have phased out the use of pagers in the Trust and will not be renewing the contract. I would like to apologise for the delay in providing the information as I was waiting for confirmation of this decision before releasing this response.

Should you require further clarification, please do not hesitate to contact me.



Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

