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Our Ref: FOI 1148

Dear

Thank you for your request regarding information concerning the Trust's fixed telecommunications and internet services.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

I can advise that the information you are requesting is already available in the public domain.

Therefore, in line with the FOIA, Exemption Section 21 (information is accessible by another means) has been applied and a link to the relevant information is detailed below.

<http://www.hpft.nhs.uk/uploads/documents/the-trust/freedom-of-info/disclosure/foi-743-02-04-2013-fixed-telecommunication.pdf>

Please be advised that the WAN provider listed in this above link has now changed to Hertfordshire, Bedfordshire and Luton ICT. Their contact details are as follows:

Hertfordshire, Bedfordshire and Luton ICT  
Charter House  
Parkway  
Welwyn Garden City  
Hertfordshire  
AL8 6JL

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Ben Day*

**Ben Day**  
Information Governance Analyst

Enc: Copyright Protection and Complaints Procedure Information Leaflet