

18 August 2022

Information Rights & Compliance Team
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St Albans
Hertfordshire
AL3 5TL

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Email: Hpkt.foi@nhs.net

Our Ref: FOI/04399

Thank you for your request concerning Digital E-Referral Service System.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Does the Trust receive referrals from GPs via the NHS Digital e-Referral Service System?	No – the remaining questions are not applicable to us.
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If yes please provide the following:

	Appointments for booking worklist	Appointment Slot Issue worklist
Number of referrals appearing in the Trusts NHS Digital eRS 180 Day Drop off weekly reports 2020		
Number of referrals appearing in the Trusts NHS Digital eRS 180 Day Drop off weekly reports 2021		
Number of referrals appearing in the Trusts NHS Digital eRS 180 Day Drop off weekly reports 2022		

Number of patients delayed treatment due to 180 Drop off 2020	
Number of patients delayed treatment due to 180 Drop off 2021	
Number of patients delayed treatment due to 180 Drop off 2022	

Number of Incidents reported relating to eRS 180 day drop off	
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Brief summary of process in place to capture ers worklist 180 day drop off referrals

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

