

5 October 2022

Information Rights & Compliance Team
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Our Ref: FOI/04448

Thank you for your request concerning Local Area Network (LAN) Contract.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- **Support and Maintenance- e.g. switches, router, software etc**
- **Managed- If this includes services than just LAN.**

1. **Contract Type: Managed or Maintenance**
2. **Existing Supplier: Who is the current supplier?**
3. **Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier, please split the annual averages spent for each supplier.**
4. **Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.**
5. **Number of Sites: The number of sites, where equipment is supported by each contract.**
6. **Hardware Brand: What is the hardware brand of the LAN equipment?**
7. **Contract Description: Please provide me with a brief description of the overall contract.**
8. **Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.**
9. **Contract Expiry Date: When does the contract expire?**
10. **Contract Review Date: When will the organisation be planning to review the contract?**
11. **Responsible Officer: Contact details including name, job title, contact number and email address?**

Please see the answers provided under question 16.

If the LAN maintenance is included in-house please include the following information:

12. **Hardware Brand: What is the hardware brand of the LAN equipment?**
13. **Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.**
14. **Number of Sites: Estimated/Actual number of sites the LAN covers.**
15. **Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?**

Please see the answers provided under question 16.



If the contract is managed by a 3rd party e.g. Can you please provide me with

16. Existing Supplier: Who is the current supplier?

Our network services are provided by an NHS shared service; Hertfordshire, Bedfordshire and Luton ICT (HBLICT) Shared Service.

17. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

Approximately 4,300.

18. Number of Sites: Estimated/Actual number of sites the LAN covers.

Approximately 50 sites.

19. Contract Type: Managed, Maintenance, Installation, Software

Managed.

20. Hardware Brand: What is the hardware brand of the LAN equipment?

We do not hold this information¹. You may wish to contact HBLICT directly at the below address.

Hertfordshire, Bedfordshire and Luton ICT
Charter House
Parkway
Welwyn Garden City
Hertfordshire
AL8 6JL

21. Contract Description: Please provide me with a brief description of the overall contract.

It is a shared service agreement.

22. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.

The agreement does not have an end date.

23. Contract Expiry Date: When does the contract expire?

The agreement does not have an end date.

24. Contract Review Date: When will the organisation be planning to review the contract?

The services and charges are reviewed annually.

¹ Section 1(1) Any person making a request for information to a public authority is entitled (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to him.

25. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

David Maruta, our Deputy CIO is responsible. All our management contact details can be obtained through [Binley's Database of NHS Management²](#).

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).



² Section 21 – Information is available through other means