

5 October 2022

Information Rights & Compliance Team
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Our Ref: FOI/04454

Thank you for your request concerning A&E / Doc Management / Digital Dictation / Scheduling Systems.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

System type – Accident & Emergency

Accident & Emergency - A specialist system used to manage patients and patient clinical notes in the Emergency Department (ED)

1. **Supplier name**
2. **System name -**
3. **Date installed -**
4. **Contract expiration -**
5. **Is this contract annually renewed? - Yes/No**
6. **Do you currently have plans to replace this system? - Yes/No**
7. **Procurement framework -**
8. **Other systems it integrates with? –**
9. **Total value of contract (£) –**
10. **Notes - e.g. we are currently out to tender**

We do not hold this information¹. Hertfordshire Partnership University NHS Foundation Trust is a provider of mental health and specialist learning disability services; we do operate an Emergency Department.

¹ Section 1(1) Any person making a request for information to a public authority is entitled (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to him.

System type – Digital Dictation

Digital Dictation – Device used for recording and managing natural speech, allowing staff to verbally input a patients' note into a system without having to manually input it.

11. **Supplier name**
12. **System name -**
13. **Date installed -**
14. **Contract expiration -**
15. **Is this contract annually renewed? - Yes/No**
16. **Do you currently have plans to replace this system? - Yes/No**
17. **Procurement framework -**
18. **Other systems it integrates with? –**
19. **Total value of contract (£) –**
20. **Notes - e.g. we are currently out to tender**

This information is already in the public domain². Please follow this [link](#) to our response to you dated May 2022 regarding Digital Dictation and Voice Recognition. (FOI 4058)

System type – Document Management

Document Management - Converts records into electronic format so that they can be viewed, moved around, and managed electronically on screen. Acts as a live filing system.

21. **Supplier name**
22. **System name -**
23. **Date installed -**
24. **Contract expiration -**
25. **Is this contract annually renewed? - Yes/No**
26. **Do you currently have plans to replace this system? - Yes/No**
27. **Procurement framework -**
28. **Other systems it integrates with? –**
29. **Total value of contract (£) –**
30. **Notes - e.g. we are currently out to tender**

This information is already in the public domain¹. Please follow this [link](#) to our response to you dated September 2021. (FOI 4094). Under Section 16 – Duty to provide and assistance we can confirm that the majority of our records are digitised through our Electronic Patient Recording (EPR) System.

System type – Scheduling

Scheduling - Enterprise level systems that are designed to effectively and efficiently allocate resources (staff, equipment, treatment and even data) to patients at the necessary time and place. Systems in this area range from appointment booking, typically for clinic slots, through to far more sophisticated SAP-style resource allocation and scheduling systems.

31. **Supplier name -**
32. **System name -**
33. **Date installed -**
34. **Contract expiration -**
35. **Is this contract annually renewed? - Yes/No**
36. **Do you currently have plans to replace this system? - Yes/No**
37. **Procurement framework -**
38. **Other systems it integrates with? –**
39. **Total value of contract (£) –**
40. **Notes - e.g. we are currently out to tender-**

² Section 21 – Information is available through other means

This is incorporated within our EPR systems.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

