

11 October 2022

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
Email: Hpkt.foi@nhs.net

Our Ref: FOI/04426

Thank you for your request concerning Software and Suppliers.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

- 1) **Please state the suppliers – and name of software used – for the following systems used by the trust:**

**Electronic patient record
Patient administration system
Electronic prescribing and medicines administration
Maternity information system
Diagnostic imaging information system
Electronic document management system
Laboratory information management system
Cyber security services
Bed management system
Clinical decision support system
Hospital pharmacy system
Population health management system
Hospital discharge system
Theatre scheduling system
Clinical communications system
Remote consultation system provider (e.g. video and online consultations)
Advice and guidance system provider
Virtual ward and remote monitoring system provider
Cloud provider
Robotic process automation system
Payroll system
Staff rostering system
HR/workforce management system
Financial management system
Supply chain and inventory management system
Barcode and scanning technology system provider
Computer hardware provider (laptops, PCs, smartphones, tablets, iPads etc)**

- 2) **Please state the expiry date for the trust's contracts with the suppliers referred to above for the systems in question.**

Please see attached spreadsheet.



The majority of this information is already in the public domain so we have applied S21 to many of the identified systems and provided you with a link to a response published on our disclosure Log¹.

In some instances we do not hold the information because all our IT services are outsourced to Hertfordshire, Bedfordshire and Luton ICT (HBLICT) in an internal NHS shared service agreement².

Their contact details are as follows:

HBL ICT SHARED SERVICES hosted by East & North Herts CCG
Charter House
Parkway
Welwyn Garden City
Hertfordshire
AL8 6JL

Email: hblct.communications@nhs.net

Website: www.hblct.nhs.uk

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).



¹ Section 21 – Information is available through other means

² Section 1(1) Any person making a request for information to a public authority is entitled (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to him.