

5 January 2023

Information Rights & Compliance Team  
99 Waverley Road  
St Albans  
Hertfordshire  
AL3 5TL

Tel: 01727 804954  
Email: [Hpft.foi@nhs.net](mailto:Hpft.foi@nhs.net)

Our Ref: FOI/04522

Thank you for your request concerning our parking management operations.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. **Who currently manages the car parks run for/by the trust?**
2. **Do you outsource the parking management to a 3rd party. If so, to who?**
3. **How many parking related complaints have you received over the last 12 months, split per hospital within the trust?**
4. **Do you use Automatic Number Plate Recognition for parking enforcement at any of the hospitals, and if so, at which ones?**
5. **How much money was raised through people paying to park at the trust, split per hospital over the last 12 months?**
6. **When were the existing payment machines installed, and can people pay using a credit/debit card at all machines?**
7. **Can users pay to park using a mobile phone-based APP, if so, which one?**
8. **How many parking charge notices (PCN's) were issued during the last 12-month period?**
9. **How much money was generated for the trust by people paying enforcement notices, split per hospital over the last 12 months?**

We do not hold this information<sup>1</sup>. All our car parks are managed internally and offer free parking.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith**  
**Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).



<sup>1</sup> Section 1(1) Any person making a request for information to a public authority is entitled (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to him.