

9th February 2023

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
Email: Hpkt.foi@nhs.net

Our Ref: FOI/04587

Thank you for your request concerning our connectivity and network services.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Connectivity and Network Services

- a. Who provides your WAN and internet connectivity and the annual spend on each**
- b. Who provides your SIP trunks and what is the annual spend**
- c. Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend**
- d. Who provides your LAN infrastructure and what is your annual spend**
- e. Who provides your WIFI infrastructure and what is your annual spend**
- f. Please confirm the manufacturer(s) of your wired network core and edge switching?**
- g. When was your core network installed?**
- h. Has it been updated subsequently?**
- i. Who maintains your core network?**
- j. When is the contract renewal date?**
- k. Please confirm value of the initial project?**
- l. Please confirm the value of annual support/maintenance services (in £)?**

All our information technology functions including Broadband and WAN is provided by Hertfordshire, Bedfordshire and Luton ICT (HBLICT)¹.

Their contact details are as follows: Hertfordshire, Bedfordshire and Luton ICT Charter House Parkway Welwyn Garden City Hertfordshire AL8 6JL

There is not a renewal date. This partnership agreement will continue as HBLICT is an NHS internal provider. We are unable to provide the cost as it forms part of the block charge from HBLICT

Should you require further clarification, please do not hesitate to contact me.

¹ Section 1(1) Any person making a request for information to a public authority is entitled (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to him.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

