

20 February 2023

Information Rights & Compliance Team
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Our Ref: FOI/04556

Thank you for your request concerning our public facing Trust website software.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Please could you provide answers to the following questions for Hertfordshire Partnership University NHS Foundation Trust:

Public Facing NHS Trust Website

- 1. What CMS/software and version does your public facing NHS Trust website use? (e.g. In-house, Sharepoint, Jadu, Drupal 7)**
- 2. Is your public facing NHS Trust website hosted and supported by a third party IT partner or on-premise? If a third party, when does your current contract expire?**
- 3. When was your public facing NHS Trust website launched?**
- 4. What are your separate budgets for hosting/supporting and development for your public facing NHS Trust website?**
- 5. Which team/department/individual is responsible for maintaining your public facing NHS Trust website?**

Digital Accessibility

- 1. When was your public facing NHS Trust website last audited for accessibility compliance?**
- 2. Which team/department/individual is responsible for maintaining accessibility compliance across your public facing websites?**

Website Content

- 1. Do you work with external marketing/communications suppliers to create content for your public facing services?**
- 2. When was the last time you conducted a content audit on your website to remove outdated content?**

The majority of this information is already in the public domain¹. Please follow this [link](#) to a previously published response (FOI 4232).

¹ Section 21 – Information is available through other means

Under Section 16 – Duty to provide advice and assistance; we can confirm that we are currently working with one supplier on a specialist project.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

