

23 February 2023

Information Rights & Compliance Team
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Our Ref: FOI/04603

Thank you for your request concerning Serenity Integrated Model (SIM).

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. **In what year did you adopt and launch the High Intensity Network and/or the Serenity Integrated Model at your trust?**
2. **How many people in total from your launch date to 31st January 2023 – have been put under the care of the Serenity Integrated model?**
3. **If you haven't adopted the Serenity Integrated Model, what is the name of the model and date you have adopted that model that centres on integration between mental health services with police forces, ambulance services and A and E, for "high intensity users"/ "frequent attenders" of your services and A and E?**
4. **How many people have been put under the care of that model?**

Information about the Serenity Integrated Model (SIM) is already in the public domain¹. Please follow this [link](#) to a previously published response (FOI 4033). I can confirm nothing has changed.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).



¹ Section 21 – Information is available through other means