

2 March 2023

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
Email: Hpft.foi@nhs.net

Our Ref: FOI/04537

Thank you for your request concerning perinatal mental health.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

- The number of patients referred or self-referred to the service and accepted for treatment, broken down by year**

	2020	2021	2022	Grand Total
Number of referrals	1537	1767	1801	5105
Number of referrals had first appointment	651	929	890	2470

- The number of patients referred or self-referred to the service and rejected, broken down by year.**
- A list of the reasons patients were rejected from the service, by year, broken down by proportion.**

We do not refuse referrals. All referrals received are triaged at the point of first contact so that they can be directed to the most appropriate service. For cases where the Trust does not provide the required service or service users do not meet the eligibility criteria, our assessment team provide advice on the most appropriate service or source of support and advice.

- The number of appointments per year held by phone, online and in person broken down by type.**

Number of Attended Contacts	2020	2021	2022	Grand Total
Face to face	1930	2962	4067	8959
Telemedicine	2991	3527	3365	9883
Telephone	6435	5951	6168	18554
Grand Total	11356	12440	13600	37396

- The average waiting time for a patient between referral and first appointment, broken down by year.**

	2020	2021	2022
Average waited time : referral to first appointment (days)	39	43	49

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

