

28 March 2023

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804954
Email: Hpkt.foi@nhs.net

Our Ref: FOI/04598

Thank you for your request concerning agency staff and spend.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. Do you currently receive a neutral vendor managed service, or master vendor managed service, for the supply of temporary agency staff?

Please provide the following information for each staffing group. If there is no service provider, please state this.

i. Medical / Dental

- **Name of the managed service provider?**
- **Are they a neutral vendor or master vendor?**

This information is already in the public domain.¹ Please follow this [link](#) to our disclosure log.

We do not use a neutral vendor or master vendor for temporary agency staffing

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- **Name of the managed service provider?**
- **Are they a neutral vendor or master vendor?**

Not applicable.

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- **Name of the managed service provider?**
- **Are they a neutral vendor or master vendor?**

Not applicable.

iv. Non-Medical, Non-Clinical (NMNC)

- **Name of the managed service provider?**
- **Are they a neutral vendor or master vendor?**

Not applicable.

¹ Section 21 – Information is available through other means

2. Do you currently have a direct engagement (DE) provider in place, for VAT reclaim on agency spend?
Please provide the following information for each staffing group. If there is no service provider, please state this.

i. Medical / Dental

- Name of the DE provider?

This information is already in the public domain. Please follow the link provided under question 1i.

- Expiry date of contract with the managed service provider?

December 2025

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name of the DE provider?
- Expiry date of contract with the managed service provider?

Please follow the link provided under question 1i.

iii. Non-Medical, Non-Clinical (NMNC)

- Name of the DE provider?
- Expiry date of contract with the managed service provider?

Please follow the link provided under question 1i.

2. Please can you provide 2022 full calendar year (01/01/2022 – 31/12/2022) spend figures on temporary agency staff (agency throughput)?

Please provide the following information for each staffing group. If there is no agency spend, please state this.

i. Medical / Dental

- 2022 spend on temporary agency staff (excluding VAT)?

As a NHS Trust we report in financial years

	2021/2022 Spend £
Medical/Dental	950,945

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- 2022 spend on temporary agency staff (excluding VAT)?

	2021/2022 Spend £
AHP/Sci & Tech	589,398

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- 2022 spend on temporary agency staff (excluding VAT)?

	2021/2022 Spend £
Nursing/ HCAs	11,254,349

iv. Non-Medical, Non-Clinical (NMNC)

- **2022 spend on temporary agency staff (excluding VAT)?**

	2021/2022 Spend £
Non Medical / Non Clinical Admin & Clerical	763,097

3. Please can you provide the name of the person who looks after temporary agency staffing at the Trust?

Please provide the following information for each staffing group. If multiple people lead this from different departments, please give the details of each person.

i. Medical / Dental

- **Name**
- **Job Title**
- **Department**

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- **Name**
- **Job Title**
- **Department**

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- **Name**
- **Job Title**
- **Department**

iv. Non-Medical, Non-Clinical (NMNC)

- **Name**
- **Job Title**
- **Department**

In an effort to ensure that the Trust does not receive unsolicited communications and/or any potential malicious malware, the Trust does not routinely publish the names or contact details of staff other than those publicly available through our [Trust website](#).

Any staff details disclosed will be at senior level only and should not be used for the purpose of unsolicited communications or marketing purposes (in accordance with The Privacy and Electronic Communication Regulations, PECR) as well as ICO (Information Commissioner's Office) guidance. Please note that any person/s or organisation found to be in breach of PECR may be subject to criminal prosecution, non-criminal enforcement and audit. The Information Commissioner can also serve a monetary penalty notice imposing a fine of up to £500,000 which can be issued against the organisation or its directors.

5. Please can you provide the name of the person who leads temporary agency staffing at ICS level?

Please provide the following information for each staffing group. If multiple people lead this from different departments at ICS level, please give the details of each person.

i. Medical / Dental

- Name
- Job Title
- Department

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name
- Job Title
- Department

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- Name
- Job Title
- Department

iv. Non-Medical, Non-Clinical (NMNC)

- Name
- Job Title
- Department

Please see the answer to question 4.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

