

11 April 2023

Information Rights & Compliance Team
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Our Ref: FOI/04658

Thank you for your request concerning agency, bank spend and contracts.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. **What is your current bank spend for the last 12 months?**
2. **What is your current agency spend for the last 12 months?**
3. **Do you have a Managed Bank Provider or a Bank System Provider? If so who is the Provider and what is the contract end date?**
4. **What is your current fill rate for bank?**
5. **Do you have a Master Vendor or Neutral Vendor provider? If so who is the Provider and what is the contract end date?**
6. **What is your current fill rate for agency?**
7. **Do you have a Direct Engagement Provider? If so who is the Provider, what is the fee and what is the contract end date?**
8. **If you have Direct Engagement in place what is the current % uptake?**

The majority of this information is already in the public domain¹. Please follow this [link](#) to our disclosure log where you will find numerous responses regarding bank and agency usage.

Should you require further clarification or have any unanswered questions after researching our frequently asked questions and/or our previously published responses, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

¹ Section 21 – Information is available through other means

