

11 April 2023

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804227
Email: Hpft.foi@nhs.net

Our Ref: FOI/04664

Thank you for your request concerning our non-emergency patient transport contract.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. **Does your organisation procure Non-Emergency Patient Transport (NEPTS) contracts and if not please provide contact details of the organisation that does procure NEPTS on behalf of your organisation?**
2. **What date is/was your current NEPTS contract due to end (outside of any available extension periods) and what extension periods are available?**
3. **For how many years was the NEPTS contract awarded?**
4. **Which organisation was awarded the NEPTS contract?**
5. **What was the total value of the awarded NEPTS contract excluding any extension periods?**
6. **What was the additional spend on NEPTS over and above the awarded contracted value for the year to December 31st, 2022? Please confirm the split of this overspend by the provider.**
7. **What has been, both in terms of numbers and %, the two largest KPI failure(s) of the NEPTS contract for the year to December 31st 2022?**
8. **Does your organisation use taxis to transport NEPTS patients?**
9. **Does your organisation have contracts with taxi companies that are longer than 6 months and if so please provide the names of these taxi companies?**

This information is already in the public domain¹. Please follow this [link](#) to a previously published response (FOI 4313).

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).



¹ Section 21 - Information is available through other means