

19 April 2023

Information Rights & Compliance Team 99 Waverley Road St Albans Hertfordshire AL3 5TL

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> > Our Ref: FOI/04611

Thank you for your request concerning post occupancy evaluations.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

I am currently undertaking some research into how often post occupancy evaluations take place following completion of a capital project within the NHS. Whilst the planning of post occupancy evaluations is a part of the five case model for developing public sector business cases, RIBA Plan of work stage 7 and is integral to P23 contracts, it does not appear that many post occupancy evaluations are actually undertaken, or published. I am trying to understand if NHS Trusts do undertake post occupancy evaluations but don't publish the outcome, or the reasons preventing them from undertaking post occupancy evaluation. I would very much appreciate it if you could please answer the following questions related to this subject:

1. Has the Trust undertaken and completed any capital construction projects within the last 5 years?

Yes

2. If yes, was a post occupancy evaluation (POE) study carried out after the project's completion?

Currently a steering group is being set up to review the performance.

3. If no, what were the reasons for not carrying out a POE?

Not applicable.

4. If a POE was carried out did the Trust find the results of this beneficial?

Not applicable.

5. If a POE was carried out were the results published and/or shared within the wider NHS?

Not applicable.

6. Please could contact details be provided of anyone within the Trust who would be willing to take part in a more detailed discussion about POE

Not applicable.





Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click <u>here</u>.

