

24 May 2023

Information Rights & Compliance Team 99 Waverley Road St Albans Hertfordshire AL3 5TL

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> > Our Ref: FOI/04516

Thank you for your request concerning number of B&H complaints.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. Please can you detail the number of grievances that have been raised in the last 5 years: For ease, the 5 year period should be as follows: 18/19, 19/20, 20/21, 21/22, April 22 to November 22

	GRIEVANCE
April18-March19	11
April 19-March 20	4
April 20-March 21	4
April 21-March 22	5
April 22-November 22	7

2. Please can you detail the number of bullying and harassment complaints that have been raised in the last 5 years: For ease, the 5 year period should be as follows: 18/19, 19/20, 20/21, 21/22, April 22 to November 22

	B&H
April18-March19	4
April 19-March 20	8
April 20-March 21	5
April 21-March 22	5
April 22-November 22	2

3. How many of the above cases remain unresolved as of 31st November 2022.

As of the 31<sup>st</sup> November 2022 there are eight grievances and two B&H complaints unresolved.

4. What number of employees, who have raised a grievance or B&H complaint since 1st April 2018, remained at the Trust, in their same role, one year after their complaint was concluded?

	Remaining in Post
April18-March19	8
April 19-March 20	6
April 20-March 21	5
April 21-March 22	4
April 22-November 22	All





## 5. What number of respondents\* involved in grievance or B&H complaints since 1st April 2018, remained at the Trust, in their same role, one year after their complaint was concluded?

\*respondent refers to the person who is the subject of the grievance or bullying and harassment complaint.

	Remaining in Post
April18-March19	13
April 19-March 20	12
April 20-March 21	9
April 21-March 22	9
April 22-November 22	All

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

## Sue Smith

## Sue Smith Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click <u>here</u>.

